

KANSAS GAS SERVICE
NOTICE OF CURTAILMENT AMENDMENT NO.1
&
CONTINUATION OF OPERATIONAL FLOW ORDER (OFO)

DATE: February 21, 2021
TO: Kansas Gas Service Transport Customers
RE: STAGGERED RELIEF OF WINTER STORM CURTAILMENT PROTOCOL
& Notice Operational Flow Order (“OFO”)

Effective, Sunday, February 21, 2021, Kansas Gas Service, a division of ONE Gas, Inc., (“KGS” and/or “Company”) remains in a *Period of Curtailment* and its Transport Customers remain subject to the Operational Flow Order (“OFO”) issued on February 11, 2021.

KGS is working diligently to stabilize its natural gas system impacted by the recent weather emergency and at this time hereby amends its - *Notice of Curtailment* as issued on February 15, 2021, (“Curtailment”) as is permitted in Schedule GTC11 of the Company’s General Terms and Conditions (“GTC”), to provide for the **PARTIAL** release of curtailment (*See*, paragraph 3 below):

1. Customer recognizes that this is an amendment to the Curtailment;
2. Customer properly sources its gas supplies and provides its nominations to Company *prior* to any use of resources pursuant to the terms of GTC Schedule GTC10, Section 10.05;
3. Customer understands and agrees that this ‘partial’ release ***prohibits*** the use of any un-nominated gas – to include any current positive imbalances that may be held on your customer’s accounts through the end of day on Tuesday, February 23, 2021;
4. Customer complies with the requirements of the Operational Flow Order “OFO” issued on February 11, 2021;
5. Customer agrees to self-curtail should Customer experience supply constraints at any-time during the duration of the OFO and ongoing Curtailment.
6. Customers experiencing natural gas emergencies call 911 and KGS at 888-482-4950.

EACH MARKETER AND/OR THEIR CUSTOMERS WHO RESUME TRANSPORT ACTIVITIES ON KANSAS GAS SERVICE’S NATURAL GAS FACILITIES PURSUANT TO THIS NOTICE ARE PRESUMED TO AGREE TO FULLY COMPLY WITH THE CONDITIONS CONTAINED HEREIN. SHOULD EITHER THE MARKETER OR ITS

February 20, 2021

CUSTOMER(S) NOT AGREE TO THE TERMS OF THIS OFFER TO RESUME PARTIAL SERVICE, THEN THIS OFFER IS DEEMED WITHDRAWN AND THE INTIAL CURTAILMENT REQUIREMENTS CONTINUE UNTIL FURTHER NOTICE.

ALL OTHER KGS CUSTOMERS REMAIN SUBJECT TO THE KGS OPERATIONAL FLOW ORDER & THE INITIAL CURTAILMENT NOTICE UNTIL FURTHER NOTICE.

KGS is not able to issue waivers of the conditions contained herein.

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**EMERGENCY NATURAL GAS CURTAILMENT
BEGINNING IMMEDIATELY UNTIL FURTHER NOTICE**

Date: February 14, 2021

To: Kansas Gas Service Non-Residential Customers

RE: Kansas Gas Service Company, a division of ONE Gas, Inc. Emergency Natural Gas Period of Curtailment Beginning **Immediately** Until Further Notice

**YOU MUST IMMEDIATELY CURTAIL YOUR USAGE AND PREPARE
FOR THE IMMINENT COMPLETE LOSS OF GAS SERVICE
BEGINNING ON FEBRUARY 15, 2021.**

This curtailment does not apply to: schools, hospitals, health care facilities, hotels or lodging facilities, grocery stores, universities, colleges, churches, public safety buildings, multi-family dwellings and apartments.

On February 14, 2021, the Governor of the State of Kansas issued a statewide - State of Disaster due to severe weather potentially posing an imminent threat of widespread and severe property damage, injury and loss of life due to prolonged freezing temperatures.

In compliance with our General Terms and Conditions (“GTC”), specifically, Section 11.04 (Period of Curtailment (“POC”)), Kansas Gas Service Company, a division of ONE Gas, Inc. (“KGS”), hereby directs curtailment of natural gas usage for sale service and transportation customers down to ‘plant protection’ **beginning immediately until further notice.**

Failure to curtail as directed may result in penalties and/or disconnection.

You are directed to do the following:

1. Switch to an alternate or back-up fuel source, if possible; or
2. Place your facility in plant protection mode or idle mode; or
3. Limit gas usage to the facility’s minimum system requirements necessary to prevent freezing of pipes and protection of equipment and/or facility; or
4. Other efforts to reduce your natural gas usage to the extent possible and necessary until notified in order to prioritize service to residential and human needs customers.

This curtailment does not apply to schools, hospitals, health care facilities, hotels or lodging facilities, grocery stores, universities, colleges, churches, public safety buildings, multi-family dwellings and apartments, for uses other than electric generation.

KGS may further curtail the provision of natural gas, if it becomes necessary to conserve gas for residential and other higher priority customers served, as is consistent with the terms of KGS’s tariffs and/or contracts applicable to natural gas service.

Please direct any questions to KGSwinter2021@onegas.com.

NOTICE OF KGS - TO "BEGIN" STANDARD OPERATIONAL FLOW ORDER (OFO)

Effective Thursday, February 11, 2021 at 9:00 a.m., in accordance with Kansas Gas Service, a Division of ONE Gas Inc.'s (KGS) General Terms and Conditions (GTC), Schedule GTC11, KGS will begin a Standard Operational Flow Order (OFO). This is a Standard Over-Delivery OFO for **all transportation customers served by interstate and mainline systems**. An Over-Delivery condition results when deliveries of natural gas to customers are greater than receipts into the Company's system (there is an under-supply of gas on the system). This OFO will continue in effect until further written notice from the KGS Transportation Services Department.

During an OFO, an EFM customer with volumes taken in excess of the confirmed nomination on a daily basis that exceeds + or – 5% of their actual daily usage will be considered an unauthorized Over-Delivery and subject to penalties from KGS. RDQ-balanced customers are instructed to deliver 100% of their assigned RDQ plus retainage on a daily basis. Aggregation areas are balanced per line segment. The customer may be subject to the applicable Unauthorized Over-Delivery Penalty if the actual usage KGS delivers exceeds + or – 5% of the nomination.

REMINDER: The KGS tariff states – “The customer shall take delivery of gas at the same uniform rate as the gas is received by Company” – if you are using gas, continue to nominate volumes as close as possible to actual usage. Below is the link to Kansas Gas Service's General Terms and Conditions **Section 10** for balancing and rate information during on OFO.

<https://www.kansasgasservice.com/media/KGS/Tariffs/GTC10.pdf>

Any non-adherence to this OFO may will result in immediate (partial or full) curtailment as the Company may deem necessary to protect the integrity of its natural gas system. Kansas Gas Service will endeavor provide as much prior notice of any curtailment as may then be reasonably possible under the circumstances.

If you have any questions or need any information please contact myself, Tim White at 913-344-8824, or your KGS Key Account Representative.